

# John's story

John is the primary caregiver for his wife Violet who has Alzheimer's disease. At times, Violet becomes disorientated and prone to wandering.

Wandering is quite common among people with dementia and can be very worrying for carers and family members concerned for their safety and well being.

"Where we live we have farmland on one side, beach and parks on the other... it could only take a minute for Violet to wander and I would have no idea where to start to look for her. I could drive around anxious with worry for a good hour and a half," says John.

John sought out and unsuccessfully tried many different products that would act to immediately alert him if his wife left their property boundary.



## The solution

When John came across the Find-me Tunstall carers watch he saw that it offered a complete solution; a perimeter alert, an emergency alert button, automatic fall detection, inbound mobile phone, and GPS tracking locator in one.

"I searched and searched, there was nothing else out there that was as easy to set-up and to use... it even has a lockable strap so Violet can't forget it on the dresser," says John.

"It's an insurance policy... it has given me peace of mind; when something happens I know which way to go look."

John found the watch, its software and alert features to be simple to use.

"I just have it saved on my computer toolbar... it's simple to change my alert method and add contacts to my alert list," says John.

“It's an insurance policy... it has given me peace of mind; when Violet wanders I know which way to go look.

- John



## How it works

The Find-Me Tunstall carers watch is pre-programmed using a simple web interface. Each watch is supplied with a pre-configured SIM card and will operate where there is mobile network coverage.

When the watch's alert button is pressed, it connects to Tunstall's 24-hour monitoring centre, putting the wearer in contact with a trained operator who will assess the situation and contact the necessary responder to assist, such as a carer, family member, or emergency services.

Using GPS location details and real-time tracking, the operator is able to accurately locate the wearer and direct their responders to the precise location.

The watch can be contacted by any landline or mobile phone and an authorised user can also login to the Find-me Tunstall website using their individual username and password to monitor the wearer's location.



## Who is it for?

- Older people
- People living with dementia
- Those who want extra reassurance while at home, work and out in the community
- People living with a disability
- Those who need to send a silent duress alert
- People living with chronic disease
- People who require immediate emergency assistance in a duress situation

## Features and benefits

**NEW** water resistant enabling it to be worn in the shower or the rain.

**NEW** automatic alert generated on detection of falls and watch removal.

**NEW** auto-presence alerting to ensure the watch is active and in-range.

**NEW** magnetic battery charging technology.

Provides an easy to use duress button.

Can be used outside of the home; anywhere there is mobile phone network coverage.

A programmable safe zone; allowing an alert to be sent should the wearer leave a specified area.

A destination alert; allowing the monitor to be advised when the wearer reaches a programmed destination.

Dual directional voice communication; allowing the wearer to speak directly with a trained operator.

GPS tracking; allowing the authorised user to see where the wearer has been and the direction they are heading.

A map location provided on the activation of an alert; with a real street address and a map visual.

Medication reminder alert; allowing up to 10 medication alerts to be set.

## For more information

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