



Tunstall Statement

FOR IMMEDIATE RELEASE

Tunstall medical alarm functionality over the NBN

The National Broadband Network (the NBN) is planned to provide a high-speed optical fibre connection to 93% of Australians, with the remaining 7% in non-urban areas served by wireless or satellite service.

The NBN will ultimately replace the copper network and all other public fixed-line telecommunications networks in Australia within the fibre footprint (other than a small number of areas that may already be adequately served by fibre).

Medical alarms supplied by Tunstall have been tested and work when correctly connected to the NBN, via the UNI-V (Voice ports) or via an ATA connected to the UNI-D (Data ports) ports once activated.

While the current battery back-up time available on the NBN service is shorter than that of a medical alarm, it will continue to operate for a few hours during a power failure. Tunstall are working with NBN Co to extend the life of the battery support in the event of a power failure.

Tunstall Healthcare are working closely with many of the NBN Co registered Retail Service Providers (RSPs) and are capable of assisting you with selecting the right RSP service to meet your needs and to answer any questions you might have.

If the NBN is rolling-out in your area, please call Tunstall Customer Service for support and advice on the connection requirements to suit your needs- **Free Call 1800 603 377**.

ENDS

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For further information about Tunstall Healthcare visit:

www.tunstallhealthcare.com.au

About Tunstall

Tunstall Healthcare Group is the market leading provider of telehealthcare solutions, with over 2.5 million users globally. Tunstall's solutions support older people and those with long-term needs,

helping them to live independently by effectively managing their health and well-being. Its solutions have been proven effective in the world's largest telehealthcare trial (www.tunstallwsd.co.uk).

Tunstall provides technology, expertise and advice to millions of people enabling them to lead independent more fulfilling lives. For more information on how telehealthcare can improve quality of life, visit www.tunstallhealthcare.com.au.