



Tunstall Gem4

What is it?

The Tunstall Gem4 is a wearable 4G mobile personal alarm, designed to help the user raise a call for assistance when out and about. It reduces the risk to an individual by quickly connecting them to Tunstall's 24/7 Customer Care Centre (24/7 Monitored) or to their preferred emergency contacts (Self-Monitored) and identifying their location so that assistance can reach them quickly.

The Tunstall Gem4 combines the features of a mobile personal emergency response system, GPS locator and fall detector.

Who is it for?

It is suitable for anyone who may need assistance when out in the community, such as people at risk of falling, older people, lone workers, those who travel regularly, individuals living with limited mobility, long term health conditions, learning difficulties, those who have been discharged from hospital and require additional support.

How does it work?

The Tunstall Gem4 can be worn around the neck, and allows the user to generate an alarm call when they are out of home by pressing the SOS button, which connects the device to Tunstall's 24/7 Customer Care Centre (24/7 Monitored) or to their preferred emergency contacts (Self-Monitored).

An alarm call is triggered after pressing the SOS button for approximately 2 seconds, after which time the user will hear a voice prompt confirming the activation.

In case of false alarm, or if ending a call, the user can press the SOS button again to cancel the call.

Product features

- Easy to use SOS button to raise an alarm
- GPS location provided upon activation to accurately locate the wearer
- Connects to Tunstall's 24/7 Customer Care Centre (24/7 Monitored) or to their preferred emergency contacts (Self-Monitored)
- Automatic fall detection alert (if enabled)
- Open voice communication, allowing the wearer to speak directly with a Customer Care Consultant or their emergency contacts
- SOS activation can be triggered via the charging base if the device is within Bluetooth range and sufficiently charged.
- USB powered charging dock
- Compatible with the 4G network
- IP67 Water resistant
- Ability to find lost devices
- Device feedback by voice prompts and vibration

For more information please visit:

www.tunstallhealthcare.com.au

Specifications

Technical

Dimensions:

62 x 47 x 17mm (W x H x D)

Weight:

53g

4 Locating technologies:

GPS, BLE, WIFI, LBS

Battery :

Rechargeable, 3.7V, 1000mAh (Li-Polymer)

Battery life:

Up to 72 hours under normal environmental conditions

Waterproof:

IP67

Flash Memory: Built in 1MB memory

Tunstall Australasia Pty Ltd is a member of the Tunstall Group.

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