myPortal

What is it?

myPortal helps care providers securely access their client data, trends and alerts any time.

myPortal gives providers a simple and effective analytics tool, able to quickly view location summaries or drill down into individual activity.

How does it work?

myPortal can be accessed from any browser on any device, so that information is always on hand.

myPortal also draws on data from Tunstall's own PNC call handing system, so it's up to date with all the latest information and alerts.

Who is it for?

myPortal is designed specifically for care providers connecting them to their clients and Tunstall's care technology.

Through myPortal, care providers are able to:

- monitor changes across their entire population of residents

- visualise device status and usage

- access on-demand reporting across all villages, residents and devices

- see real-time information on alarm activations and testing patterns

The myPortal difference

- myPortal is designed just for Tunstall customers to keep them connected with our care technology.
- Allows users to view residents across all their properties or focus on single villages or homes.
- Supports uniform reporting across all Tunstall manufactured and third-party approved devices, a unique approach for the industry.
- A secure cloud tool that ensures end user data is protected by leveraging the latest web technologies.
- Fully responsive design that supports full screen viewing as well as tablet and mobile optimised versions.
- Report data is real-time and exportable to CSV.

Features

- A dashboard that shows all the key information you need.
  - People Monitored - a list of all residents and their contact details.
  - No Contact - A list of all residents who have not used their alarms.
  - User Activations - A list of every user initiated interaction with our care technology.
  - Status Updates - A list of hardware initiated events from our care technology.
  - Missed Periodics - An alert showing alarms that have not reported periodically as required.
- An incident view showing a chronological list of all resident interactions that have resulted in assistive actions.
- A real-time recent activations map showing you any user initiated activity with our care technology in the recent past.
- A DIY report tool to generate specific reports, exactly as you need them. This tool enables you to run reports whenever you like and export data to CSV.
- A household view to drill down to specific hardware and resident status information, as well as see detailed recent call history.

Why Tunstall?

We focus on using the latest digital and mobile technology to enable people to feel safe, secure and independent, giving them the freedom to live the life they choose. Our products combine secure digital connectivity and mobile platforms.

For more information please visit:

tunstallhealthcare.com.au

We help you provide…

- **Intelligent, person-centred care**
- **Personalised, proactive and predictive services to improve quality of life**
- **Integrated health, housing and social care**